

Return Material Authorization Request

All returns require a Return Material Authorization (RMA) number. RMA numbers are valid for 60 days. Returns without RMA number will not be accepted.

REQUEST DATE:

RMA VALID THROUGH:

CUSTOMER CONTACT INFORMATION:

CUSTOMER SHIP TO:

Company Name		
Contact Name		
Address		
Phone Number		
E-mail		
Fax Number		
		Customer shipping account:

DEVICE IDENTIFICATION:

Quantity:		Model/Part Number:	
Quantity:		Model/Part Number:	

REPORTED NONCONFORMANCE:

Serial Number	Explanation of problem

SHIPPING DETAILS:

Send all device(s) to the address below:

Shipment by UPS/FedEx/DHL

Finger Lakes Instrumentation
1250 Rochester Street
Lima, NY 14485

Shipment by USPS:

Finger Lakes Instrumentation
P.O. Box 19A
Lima, NY 14485

Please indicate your preferred return shipping options below:

Shipping Carrier:

Shipping Method:

Please read the RMA Policy and Procedure (FM20010A) and indicate your consent below:

I have reviewed the RMA Policy and Procedure, document FM20010A, and agree to all the terms and conditions stated.

Initial: Date:

Finger Lakes Instrumentation Use Only:

RMA NUMBER:

DATE ISSUED:

VALID THROUGH: